

CITY OF CHOWCHILLA CALIFORNIA



How water & sewer rates are calculated

The types of water and wastewater (sewer) services provided to a property determine how the City of Chowchilla calculates the monthly charges to prepare the monthly Utility billing.



RESIDENTIAL WATER SERVICE – METERED CUSTOMERS

Charges for water consumption by metered residential customers are based on the amount of water used each month and billed by HCF (hundred cubic feet). One hundred cubic feet is equal to 748 gallons. There are two different levels, or tiers, of charges. The TIER ONE charge is calculated at the amount of water used up to 1,800 cubic feet (13,464 gallons). A TIER TWO charge is calculated at the rate for the amount of water used in excess of 1,800 cubic feet. The fixed monthly service connection fee is the cost to provide water service up to the property and is based on the size of the installed meter.



RESIDENTIAL WATER SERVICE – NON-METERED CUSTOMERS

Charges for water consumption by non-metered residential customers are based on a flat rate. Large size properties, duplexes, triplexes, multi-family units, apartments, etc., are charged additional rates per lot size and the number of units/dwellings.



COMMERCIAL WATER SERVICE – METERED CUSTOMERS

Charges for water consumption by metered commercial customers are calculated by the amount of water used each month. A single rate is charged for every 100 cubic feet of water consumed. The fixed monthly service connection fee is the cost to provide water service up to the property and is based on the size of the installed meter.



COMMERCIAL WATER SERVICE – NON-METERED CUSTOMERS

Charges for water consumption by non-metered commercial customers are based on a flat rate multiplied by a variable determined by the type of business operated. For example, a retail store or office building variable is determined by the square foot measurement of the building, whereas the variable for a restaurant is determined by the number of seats in the establishment.




RESIDENTIAL WASTEWATER (SEWER) SERVICE

Monthly wastewater charges for residential customers are based on a flat rate.

COMMERCIAL WASTEWATER (SEWER) METERED SERVICE

Wastewater charges for commercial customers with a water meter are determined by multiplying the monthly cubic feet of metered water usage by a factor that is determined by the type of commercial operation conducted on the property.

COMMERCIAL WASTEWATER (SEWER) NON-METERED SERVICE

 Wastewater charges for commercial customers without a water meter are based on a fixed rate representing the cost of treating the wastewater discharge multiplied by a variable determined by the type of business operated. For example, a retail store or office building variable is determined by the square foot measurement of the building, whereas the variable for a restaurant is determined by the number of seats in the establishment.

What the charges on the utility bill mean

TOTAL USAGE: The amount of water in cubic feet (100 cubic feet = 743 gallons) that has passed through the meter between the previous reading and the present reading.

SEWER: Cost for what goes down the drain and is processed at the sewage treatment plant.

SEWER BOND: Loan repayment charges for sewage system repairs and construction upgrades.

GARBAGE: Contracted solid waste services that provide curbside pick-up of trash and recycle bins.

STORM DRAIN O/M: Operations and maintenance costs associated with streets drainage.

STORM DRAIN CAPITAL: Funds current and future drainage construction projects.

PENALTY: Charge for late payment of utility bill.

INTEREST: Charge accrued on any past due balance.

RETURNED CHECK FEE: Fee charged for non-sufficient funds and bank stop pays.

WATER DISCONNECT/RECONNECT: Fee charged each time City personnel is sent to turn the water on and off due to non-payment of a utility bill or at a Property owner's requests to shut-off for repairs.

STAND BY SERVICE CHG: Fee charged whenever City is sent to a property after normal business hours.

CITYWIDE SYSTEM UPGRADE: Fee charged for mandated meter installation and upgrade.